

IMPORTANT INFORMATION

PASSPORTS & IDENTIFICATION

All passengers aged 16 and over, are required to provide photographic ID at the check-in desk or the departure gate.

Examples of suitable documents are:

- A valid passport (expired up to 2 years)
- Photo driving license (full or provisional)
- Photographic EU or Swiss National ID card
- Armed Forces ID card
- Police Warrant Card/Badge
- Valid Photographic bus pass
- Airport or crew security pass

CHECK-IN

With Aer Lingus you may check in for your flight online, via their app or at the airport.

Bag Drop: If you are checked in on line you will need to go to Bag drop to check your bag on to the Aircraft, after which you may go through Security. The boarding gate closes 30 minutes prior to the schedule time of departure.

Passengers who present themselves at the gate less than 30 minutes prior to the scheduled time of departure will not be accepted for travel and will forfeit their seats.

HOLD BAGGAGE

Each person that has booked hold luggage is allowed one piece with a 20kg allowance plus hand baggage.

CABIN BAGGAGE

You can take one piece of hand luggage on-board no more than 7kgs in weight with maximum dimensions of 48cm x 33cm x 20cm, including wheels and handles.

PETS

With the exception of registered assistance dogs, e.g: guide dogs accompanying blind passengers and hearing dogs for the deaf, domestic pets will not be carried on flights

CHANGES TO RESERVATIONS

We are unable to offer refunds if you want to cancel a flight.

You can change the name or flight details in your booking. A fee will be charged per passenger, per one-way flight for any change that is made.

Please note that for both name and flight changes you will need to pay the difference in any cost between the cost of the flight at the time of booking and the cost of the same flight at the time the change is made.

Changes can be made up to 2 hours prior to the scheduled departure time of your flight.

No refund will be made if the cost of the flight is lower at the time of the change than at the time of booking.

Please contact C.I. Travel reservations on 01534 496600, for any flight changes.

SPECIAL ASSISTANCE

All requests should be advised to reservations as soon as possible with a minimum of 48 hours' notice. All wheelchair requests can be made by contacting C. I. Travel reservations on 01534 496600.

Please present yourself at airport check-in at least 45 minutes before departure to allow any necessary documentation to be completed ahead of the scheduled departure time.

If you are unable to notify us of your requirements 48 hours before you fly, the airport will endeavor to offer the highest standard of service however delays may be encountered.

We would therefore recommend that you arrive at the airport very much in advance of your normal check-in time so the airport can accommodate your requirements in time for your flight