

Hire Car Booking & Collection Instructions

Updated 20th September 2023

C. I. Travel Group works with Europcar to provide hire cars in Jersey and Guernsey.

You will find the Europcar Airport desk located as follows:

- Jersey. After collecting your baggage and passing through Customs, the Europcar desk is located to your right in the arrival's hall.
- Guernsey. You will find the Europcar desk on the left as you enter the arrivals hall from Customs / baggage reclaim.

Drivers Licence

Renters and additional drivers must have held a full driving licence for a minimum of 12 months.

UK residents most provide a UK licence – an international licence is not acceptable. If a new photo card licence is held, drivers must also produce the paper documents, which accompany the photo card.

An original or international driving licence is required if the renters or additional driver's licence is of non-roman alphabet (e.g. Japanese)

No refunds will be given for rentals rejected due to non-production of a driving licence or non-disclosed endorsements. If a renter is not in possession of his/her original licence due to it being renewed/updated by the DVLA it is his/her responsibility to obtain suitable document verifying the renters full licence details (normally a DV441 form)

Europcar Office Hours and Contact

Between the first and the last flight into the airport, seven days a week the desk at the airport is staffed.

In case of emergency, please contact Europcar in Jersey on 01534 747770 or Europcar in Guernsey on 01481 239511.

Included in the cost of your car hire:

- Unlimited mileage
- Third party liability insurance
- Collision damage waiver (ZERO Excess)
- Licences and fees

Not included in the cost of your car hire:

- Petrol: charged upon arrival for up to half a tank at local prices, depending on vehicle size. Please do not refill prior to returning your car. Refunds are not provided for unused fuel.
- Personal Accident Cover
- Goods and Services Tax (GST) at 5% (Jersey only).

Optional extras – can be arranged upon car pickup

- Extra driver: £5.00 per day (max £35 per hire)
- Personal Accident Cover - £1.00 per day

Optional extras - must be pre-booked:

- Baby seats: £5.00 per day (max £35 per hire)
- Booster seats: £3.00 per day (max £21 per hire)

Goods and Services Tax (GST) – Jersey only

- 5% GST is added to all items in Jersey.

Restrictions and Conditions

- Cars must not be taken off the island.
- All cars are MANUAL – Automatics on request
- Each hire duration includes a 30 minutes grace period (before extra day is charged)
- You must have held a driver's licence for more than one year and the licence must not have more than 9 points of endorsement.
- You must be between 21 and 85 years old to hire a car in Jersey and Guernsey.
- Any driver aged between 80 & 85 years will be charged an additional upper age driver supplement of a £10 daily fee (payable locally)
- Drivers over the age of 85 years are not permitted to hire a car.