

**Please read carefully.**



Air Southwest does not issue conventional flight tickets. All you need to do is to quote your booking reference and show proof of identification when you check-in for your flight.

**You will need to bring:**

- Your booking Reference
- Valid Identification

Acceptable forms of ID on UK domestic flights are:

- A valid passport - an expired passport can be used up to a maximum of two years after expiry.
  - Valid photographic driving license
  - CitizenCard
  - A valid credit card of the passenger travelling
  - A valid bankers debit card of the passenger travelling
- Please note that children aged 13 years and under are not required to provide identification.

We recommend that you arrive at the airport terminal one hour before scheduled departure, when our check-in desks open. Check-in closes 30 minutes before scheduled departure time, after which no further passengers can be accepted for travel. At Gatwick Airport only, passengers may check in earlier than one hour before departure if convenient.

Gatwick flights operate from the North terminal, Manchester flights operate from terminal 3.

Tickets are non-refundable however reservations may be changed up to 2 hours prior to departure subject to payment of a change fee (GBP20.00/€30.00) per flight sector, per person and/or per name change. In addition any increase between the fare paid

and the lowest available fare at the time the change is made will be charged.

Up to two pieces of baggage with a combined weight of up to 20 kilos may be accepted free of charge per person as hold baggage. A charge of GBP4.00/€6.00 per kilo will apply to items carried in excess of the free baggage allowance and these items will only be carried subject to there being space on board the aircraft. In addition, the absolute maximum weight of any item of baggage that will be accepted is 32 kilos.

Each passenger may also carry one piece of hand luggage which should not exceed 5 kilos and 55cm x 40cm x 20cm. In addition a laptop computer whose dimensions do not exceed 55cm x 40cm x 20cm is also allowed.

Carriage is subject to the airlines conditions of carriage and associated regulations which can be obtained free of charge upon application to the offices of the carrier.

**REGULATION (EC) No. 889/2002 NOTICE**

**Limits of liability**

The applicable limits of liability for your journey on a flight operated by Air Southwest are as follows:

1. There are no financial limits for death or bodily injury and the air carrier may make an advance payment to meet immediate economic needs of the person entitled to claim compensation;
2. In the case of destruction, loss of, or damage or delay to baggage, 1,000 Special Drawing Rights (approximately € 1,230) and, if the value of your baggage is greater than this limit, you should inform the carrier at check-in or ensure that it is fully insured prior to travel;
3. In the case of delay to your journey, 4,150 Special Drawing Rights (approximately €5,100).

If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability.

This notice conforms to the requirements of European Community Regulation (EC) No. 889/2002

Enquiries regarding your booking can be directed to our Call Center at 0870 241 8202.