

Confirmation of booking:

Thanks for choosing to fly with Bmibaby and welcome aboard! We don't issue tickets, so all you have to do is produce your confirmation number at the check-in desk, along with photographic identification for everyone travelling (details below). Please make sure you read the 'important information' and check your travel details.

IMPORTANT INFORMATION

Photographic identification

All passengers aged 16 years or over must present valid photographic identification for all UK domestic flights and for all flights between the UK and Republic of Ireland.

Children of 14 to 15 years of age are permitted to travel alone, but will also require valid photographic identification to be accepted for travel. Details on acceptable forms of identification for travel on domestic flights are available at www.bmibaby.com.

Check-in and boarding

Bmibaby check-in at the airport opens 2hrs prior to the scheduled departure time.

For flights within the UK, Republic of Ireland and Jersey check-in will continue to close promptly 30 minutes before the scheduled departure time. The boarding gate closes 15 minutes before the scheduled departure time.

For security reasons, passengers who do not present themselves at the boarding gate before this deadline will have their baggage offloaded, will not be allowed to travel and are not entitled to compensation or refund.

Baggage

Your fare includes 1 piece of baggage with a weight limit of up to 22kg. In addition, you may also carry onboard 1 piece weighing up to 10kg subject to size limitation. All baggage in excess of these free allowances will be charged at a standard rate of 12.00 GBP per kg.

All baggage allowances are personal and cannot be combined, and the maximum weight of any one item of baggage is 32kg.

Passengers travelling with golf/ski equipment, bikes, windsurfers, musical instruments and all other bulky equipment should check the full terms and conditions on the www.bmibaby.com for applicable costs.

Under no circumstances will Bmibaby carry firearms either on board or as checked baggage.

Changes

Your ticket is strictly non-refundable, however, flight and name changes are permitted up to two (2) hours before the scheduled departure time, please contact reservations on 01534 496600.

The cost to change a booking is £50.00 per person, per sector charge for this service plus any difference in the total cost of the flight applicable at the time the change is made.

If the available fare is lower on the new flight, no refund will be made. Name changes are subject to an administration fee of £40 per person per flight plus any difference in fare.

Please note name changes cannot be made after an outbound flight has departed, for the return leg of your journey.

Delays and compensation

Bmibaby employs a refund and compensation scheme covering flight delays and cancellations. Full details of this are available in the terms and conditions via www.bmibaby.com.

Please note that Bmibaby will not reimburse any costs should you choose to fly with another airline. We therefore strongly recommend that all passengers have adequate travel insurance prior to starting their journey, and have partnered with Travel Extras who provide this service (more details at bmibaby.com).

We also recommend that passengers should confirm their itinerary at least 48 hours before departure. This can now be done online at bmibaby.com

Special requirements

Wheelchair passengers are welcomed on Bmibaby flights, although due to safety issues there are only a limited number of spaces on each flight.

All requests should be advised to reservations as soon as possible with a minimum of 48 hours notice. All wheelchair requests can be made by contacting reservations on 01534 496600.