

**Blueislands.com does not issue conventional flight tickets. All you need to Do is to quote your booking reference and show proof of identification when you check-in for your flight**



## **Travel with Blue Islands**

### **Travel on Blue Islands is not refundable.**

All travel will remain fully changeable with alterations permitted to passenger names, dates and flights. Changes can be made up to two hours before departure. If the same fare is not available you will be asked to pay the upgrade.

### **Flight Cancellation**

Blue Islands cannot accept responsibility for the consequences of any delays or cancellations due to weather conditions or other factors outside of its control. Passengers are strongly advised to ensure they have comprehensive insurance, which covers them for the costs of delays, and cancellations as fog and mist are a frequent occurrence in the Channel Islands. Where a flight is subject to a long delay due to weather, passengers are entitled to cancel and either re-book the same itinerary for a different day, or arrange to have their ticket held open for future use.

### **Check-in**

Check-in desks will open 1 hour before the scheduled time of departure for inter Island flights and 90 mins for all other flights. Passengers who present themselves later than 30 minutes prior to scheduled time of departure for inter Island flights or 45 mins for all other flights will not be accepted for travel.

### **Passports and Identification**

Passports are not required for travel between the UK and Channel Islands, but a form of photo ID i.e. passport, driving license or other valid form of photo ID is now mandatory for security purposes and will be required at check-in. A passport is required for travel to Europe. Passengers without the required identification will be denied boarding and will not be entitled to a refund.

### **Baggage allowance**

Each person occupying a seat is permitted a free 20kg allowance including hand baggage.

The maximum permitted weight of one bag is 32 kilos, for safety reasons any one item weighing more than this will not be accepted for carriage.

### **Hand Baggage**

Each passenger occupying a seat on a Jetstream or Trislander/Islander aircraft is permitted one piece of cabin baggage with a maximum weight of 6kg and a maximum size of 40cm x 30cm x 20cm, including wheels, handles and external pockets. Each passenger occupying a seat on an ATR is permitted one piece of cabin baggage with a maximum weight of 6kg and a maximum size of 45cm x 35cm x 15cm, including wheels, handles and external pockets. The overhead lockers on the ATR can each accommodate two standard sized briefcases and jackets/coats. Note that if your luggage exceeds the above dimensions, it will be placed in the aircraft's rear hold.