



In response to the risks posed by Covid-19, Dolan Hotels have introduced additional 'best practice +' policies for the benefit of all.

For the hotels:

- Sanitisation stations placed at regular intervals over the hotel.
- Increased cleaning and disinfection of all bedrooms and public spaces including particular attention to 'high traffic areas' such as lifts, light switches, tv remotes, door handles and telephones.
- Restricted capacity to minimise the number of guests in house at any given time.
- Perspex screens and floor markers at reception.
- New 'one room at a time' lift procedures.
- A la Carte breakfast only to remove self-service buffets and bookable times at breakfast.
- Removal of non-single use or disposable items in the bedroom such as note pads, pens & guest directories.
- Introduction of new 'select service' procedures to minimize and even eliminate the need for housekeeping staff to enter your room during your stay should you wish.
- Table service only in the restaurants
- Pre-booked, distanced pool loungers which are sanitised after use – where applicable.
- Credit & debit card payment only.

For the restaurants:

- As the restaurants are operating under a strictly limited capacity, please book a table to avoid disappointment.
- You are kindly asked to sanitise your hands upon arriving at the hotel and you will be provided with hand sanitizer and gloves should you want them.
- During your meal, please observe the 1m physical distancing rule for anyone outside of your household.
- Contactless payment only. Cash is not accepted.
- Most importantly, if you are feeling unwell, do not visit to the hotel.

These guidelines are subject to advice from The Government of Jersey and will evolve over time. The above is correct as of 30th June 2020.