

## IMPORTANT INFORMATION

### Photographic Information

It is compulsory for all passengers over the age of 16 to produce photographic identification when travelling on domestic services. The following forms of identification are acceptable:

- A valid passport
- An expired passport (domestic flights only up to two years after expiry)
- Valid EU national identity card
- Valid driving license (full or provisional are accepted)
- Company identity pass
- Citizen card or Civilian card
- NUS card (National Union of Students)
- University/College identity card

For children under the age of 16 travelling on our domestic service with an adult, the following forms of identification are acceptable if none of the above are held:

- Birth certificate
- NHS health record

**Passengers on European flights must be in possession of a valid passport.**

### Check-in and boarding.

Check-in desks open 90 minutes before the flight departure time and close 30 minutes prior to the scheduled departure

### Baggage allowance per person.

One piece of hold baggage weighing up to 15kgs is permitted.

One piece of cabin baggage measuring no more than 55cm x 35cm x 20 cm including wheels and handles up to 7 kgs in weight.

**An excess baggage fee of £10 per kilo will be charged if the baggage exceeds the allowance limit.**

### Tickets

Eastern Airways does not issue paper flight tickets. All you need to do is quote your booking reference and show photographic identification at check-in. For your convenience we have pre-booked one piece of hold baggage up to 15kg per person.

### Enhanced Wellbeing On-board

For details on how Eastern Airways are keeping you safe on-board and what is required from you during times of Coronavirus please visit [www.easternairways.com/announcements/flights-resuming](http://www.easternairways.com/announcements/flights-resuming)