



IMPORTANT INFORMATION

Photographic Identification

All passengers over the age of 16 years are required to provide photographic ID at the check-in desk or the departure gate. Acceptable forms of ID include:

- Valid Passport (expired up to 2 years)
- Valid citizen card
- Valid Photographic driving license
- Valid Student card
- Valid Armed Forces ID card
- Valid Airport/airline employee's security ID pass
- Valid Police warrant card/badge

Check-in and Boarding

Check-in desks are open at least 90 minutes before the schedule departure time and close 30 minutes prior to scheduled departure time. Please make sure that you arrive at the departure gate in plenty of time to board your flight.

Do not forget to allow time for airport security checks, and for what can be a long walk to the gate.

Luggage

Your fare includes 1 piece of baggage with a weight limit of up to 15kg.

In addition, you may also carry on-board one standard-sized bag - maximum size of the bag, 55x35x20cm including wheels and handles and up to 10kgs in weight. Excess baggage is carried on a standby basis only.

Pets

With the exception of guide dogs and certified assistance dogs the airline does not accept animals for carriage on its services.

Special Assistance

Eastern Airways need to know if you have additional needs before you travel, so that they can provide you with the necessary assistance throughout your journey. Please contact us on 01534 496 600 so we can organise the necessary arrangements.

To ensure we can arrange your special assistance we need to know no later than 48hrs before you travel.